What is power of choice?

- National reforms
- Metering competition
- Meter replacement processes
Why?

Providing greater consumer choice through better information

Driving competition
Designed to introduce competition into the metering market

Consumers will have access to a range of new services enabled by smart metering
Meter replacement processes

Clarifies who can change a meter and when this can occur

Increasing the metering framework’s efficiency
New structure

CUSTOMER

OPTIONAL

OTHER COMPANIES OFFERING ENERGY SERVICES

RETAILER

OPTIONAL

DISTRIBUTION NETWORKS

OPTIONAL

METERING COORDINATOR

OPTIONAL

METERING PROVIDER

OPTIONAL

METERING DATA PROVIDER

ActewAGL

for you
Market roles

**METERING COORDINATOR**
Role and responsibilities of existing Responsible Person role to be performed by Metering Coordinator with new responsibilities added. Has primary responsibility for the provision of metering services, including protecting security of, and access to, small customers’ advanced meters, the data they contain and the services they provide.

**DISTRIBUTION NETWORKS**
Can fund the deployment of advanced meters as part of a demand management program but will need to work with retailers. Can negotiate with Metering Coordinator for advance metering services and/or retain existing network devices. Also retains current LNSP responsibilities.

**METERING PROVIDER**
Role involves installing, operating and maintaining metering installation. Additional requirements in relation to security controls and confidentiality.

**METERING DATA PROVIDER**
Role involves collecting, processing and storing metering data. Additional requirements in relation to security controls and confidentiality.
How do we connect in future?
Already identified areas for discussion

Faults and emergencies
Energisation processes
Training
Who is responsible for faults?

- **Distributor**: Network faults
- **Retailer**: Meter faults
- **Electrician**: Customer faults

But how do we know until we fault find?
Energisation process
Energisation process

So who is responsible?

OR
Training

Multiple parties working on or around network
Need to ensure safety and accountability
Need to ensure consistency
What have we missed?

Other potential issues

Information gaps

ACT specific complexities

We want your feedback

We have identified some of the impacts of the Power of Choice on our customers.
Are there other potential impacts we haven’t thought of?
Do you need more information from us to understand the potential impacts?
Stakeholder engagement

Stakeholder Engagement Program drafted

2 x Industry Briefings held November 2016

Industry Information Paper released November 2016

Information on website

Working closely with ACT Government on consumer, retailer and industry communications and engagement in the first quarter 2017
Nov–Dec 2016
Early engagement
- Identify who needs to know about the rule changes
- Release an information paper to explain the changes and potential implications
- Host stakeholder forms and presentations to explain the changes and answer questions

Jan–Mar 2017
Sharing our plans and understanding potential impacts
- Release a Discussion paper on what will change at ActewAGL Distribution
- Seek feedback on the potential impact of those changes
- Host stakeholder workshops to gather feedback and explore options to respond

Mar 2017
Transition and implementation
- Release a Communication paper responding to community feedback and explaining the transition process
- Establish a Stakeholder Working Group to be kept informed of implementation and provide feedback as required
- Facilitate industry training and accreditation

Dec 2017
Take effect
- New metering rules in place
- Metering businesses established
- Supporting industry accreditation and regulation in place

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Electricians, land developers, commercial landlords, training providers, etc.

Energy retailers, regulators, embedded networks

Residential and commercial customers

Customer and stakeholder engagement
Queries and comments or to stay in touch

Email your contact details to PowerofChoice@ActewAGL.com.au