

POWER OF CHOICE

Industry Information Workshop – 22 November 2016
Michael Monck – Power of Choice Program Manager

ActewAGL

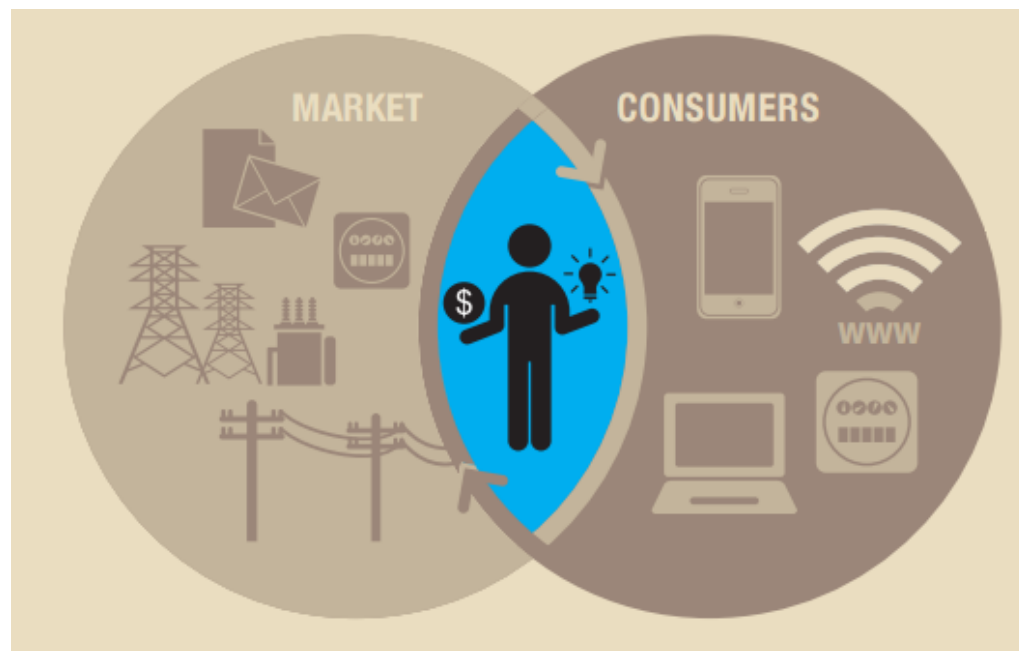
for you

What is power of choice?

National reforms

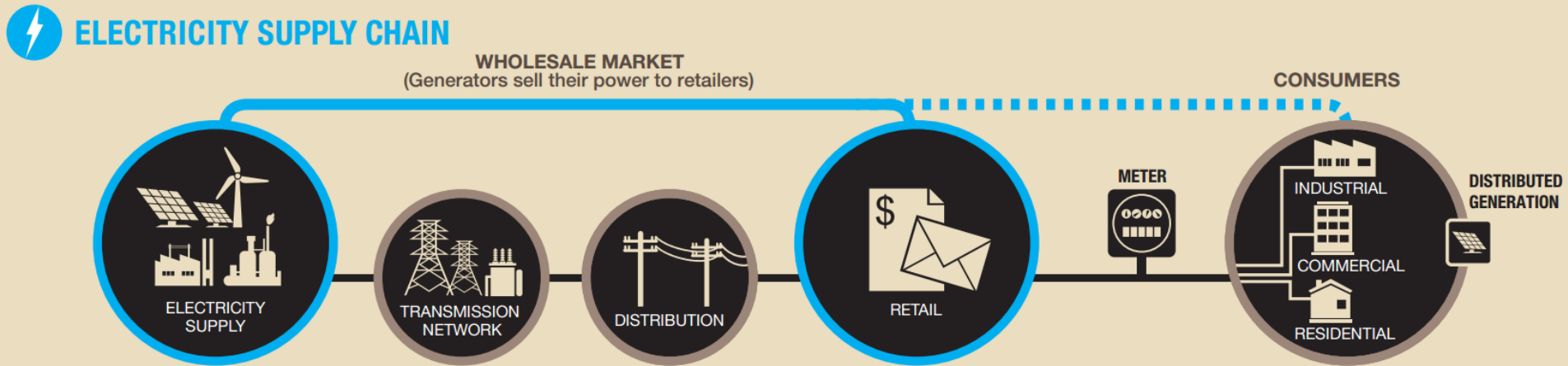
Metering
competition

Meter replacement
processes



Why

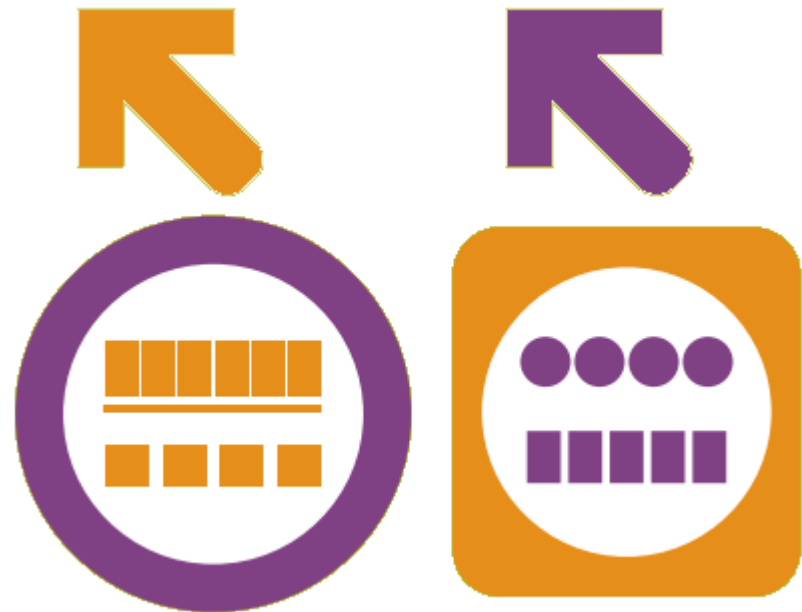
- Providing greater consumer choice through better information
- Driving competition



Metering competition

Designed to introduce competition into the metering market

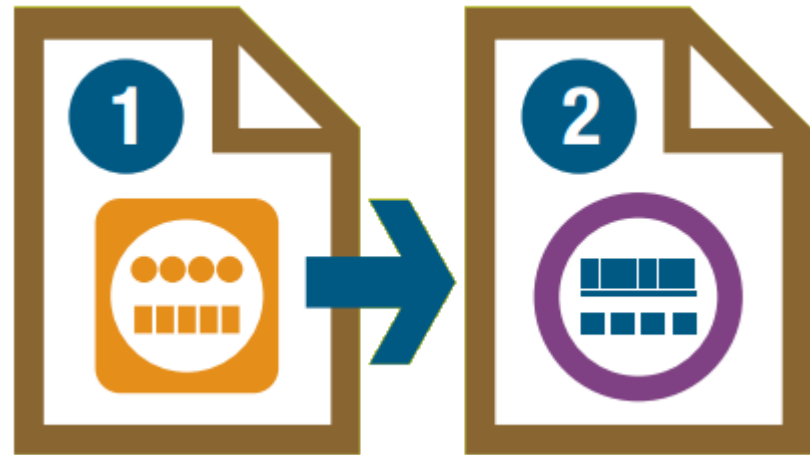
Consumers will have access to a range of new services enabled by smart metering



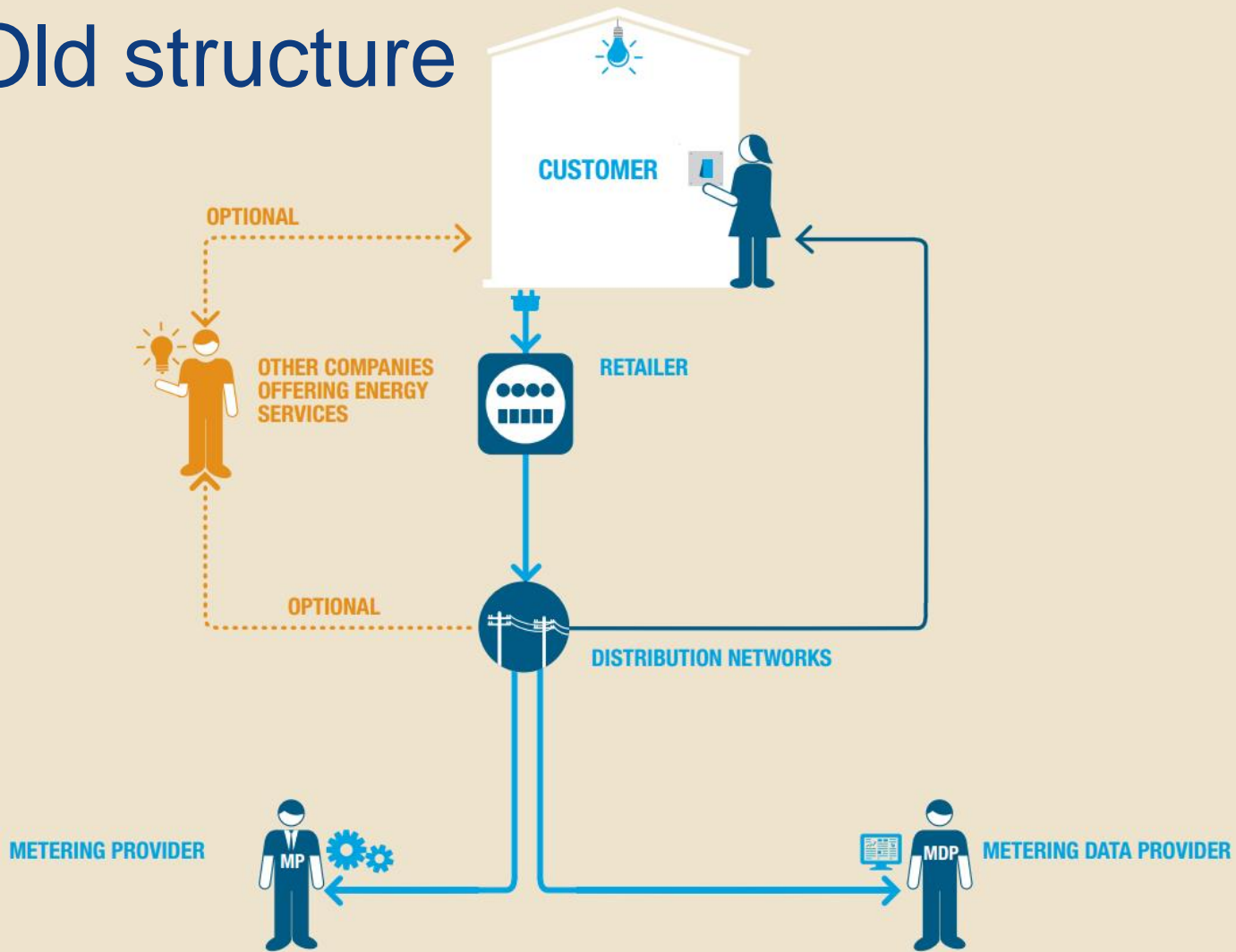
Meter replacement processes

Clarifies who can change a meter and when this can occur

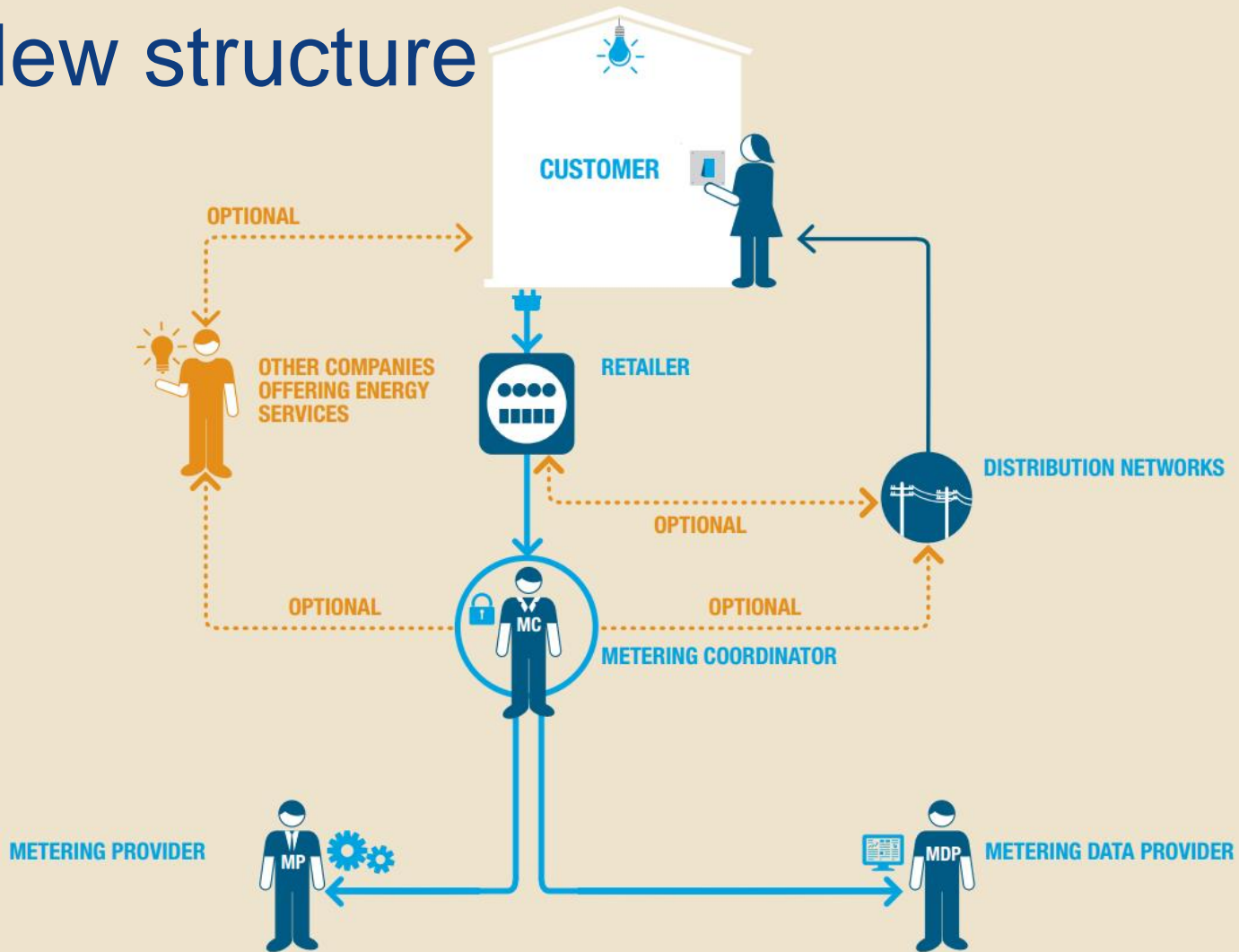
Increasing the metering framework's efficiency



Old structure



New structure



Market roles



METERING COORDINATOR

Role and responsibilities of existing Responsible Person role to be performed by Metering Coordinator with new responsibilities added. Has primary responsibility for the provision of metering services, including protecting security of, and access to, small customers' advanced meters, the data they contain and the services they provide.

DISTRIBUTION NETWORKS

Can fund the deployment of advanced meters as part of a demand management program but will need to work with retailers. Can negotiate with Metering Coordinator for advance metering services and/or retain existing network devices. Also retains current LNSP responsibilities.



METERING PROVIDER

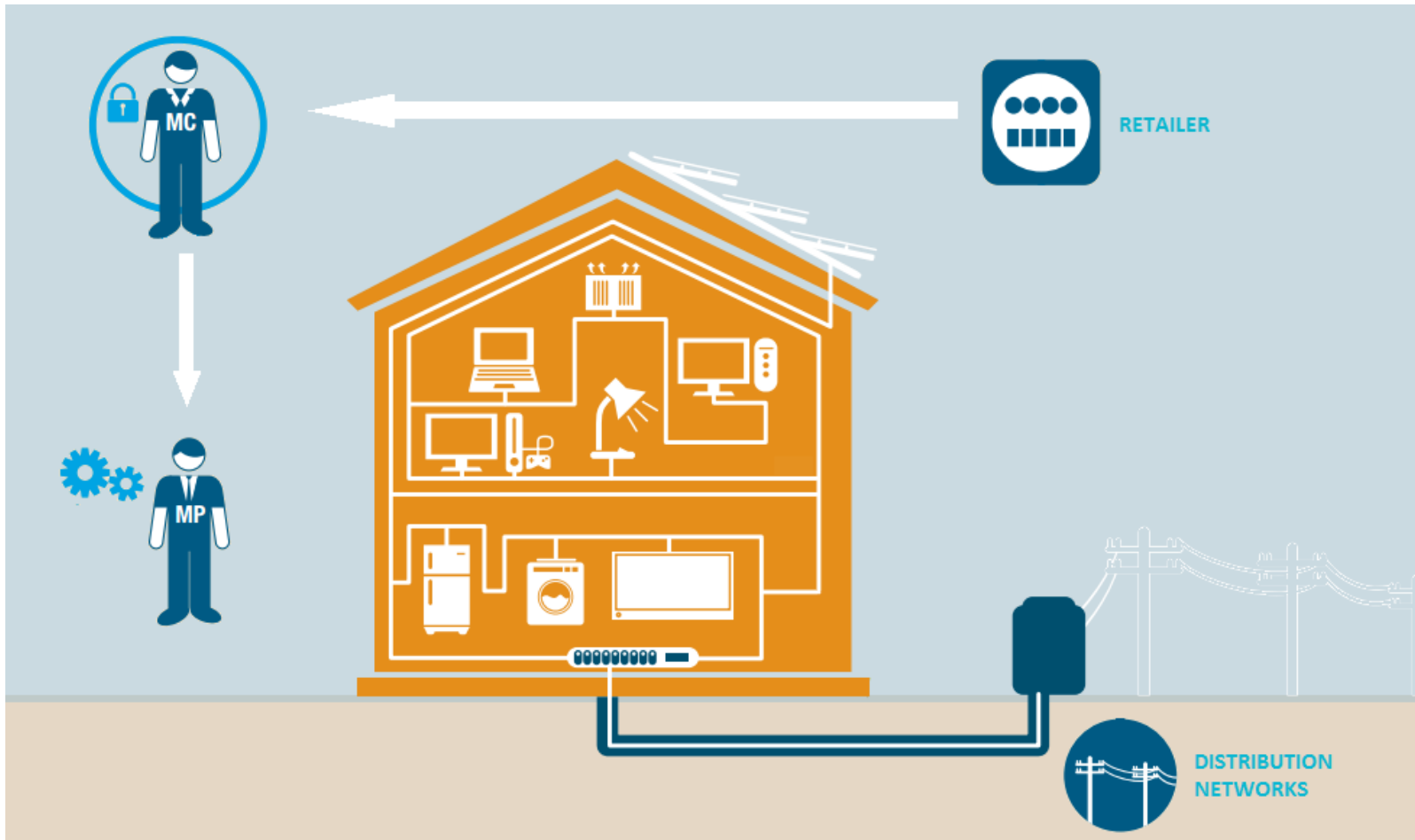
Role involves installing, operating and maintaining metering installation. Additional requirements in relation to security controls and confidentiality.

METERING DATA PROVIDER

Role involves collecting, processing and storing metering data. Additional requirements in relation to security controls and confidentiality.



How do we connect in future?



Issues we have identified already

Faults and emergencies
Energisation processes
Training



Who is responsible for faults?



Distributor

Network faults



Retailer

Meter faults



Electrician

Customer faults

Who is responsible for faults?



Distributor

Network faults



Retailer

Meter faults

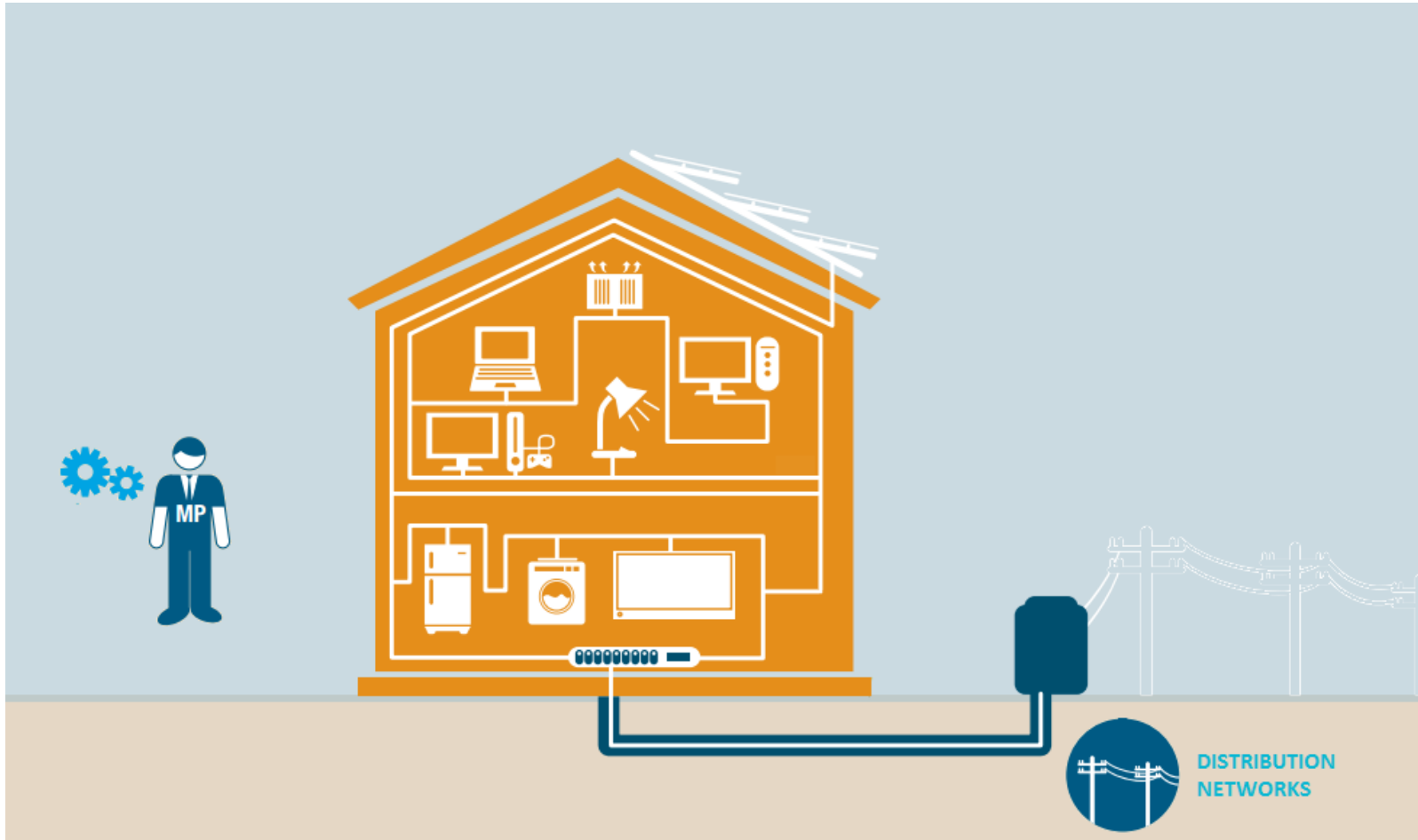


Electrician

Customer faults

**But how do we know
until we fault find ?**

Energisation process



Energisation process

So who is responsible?

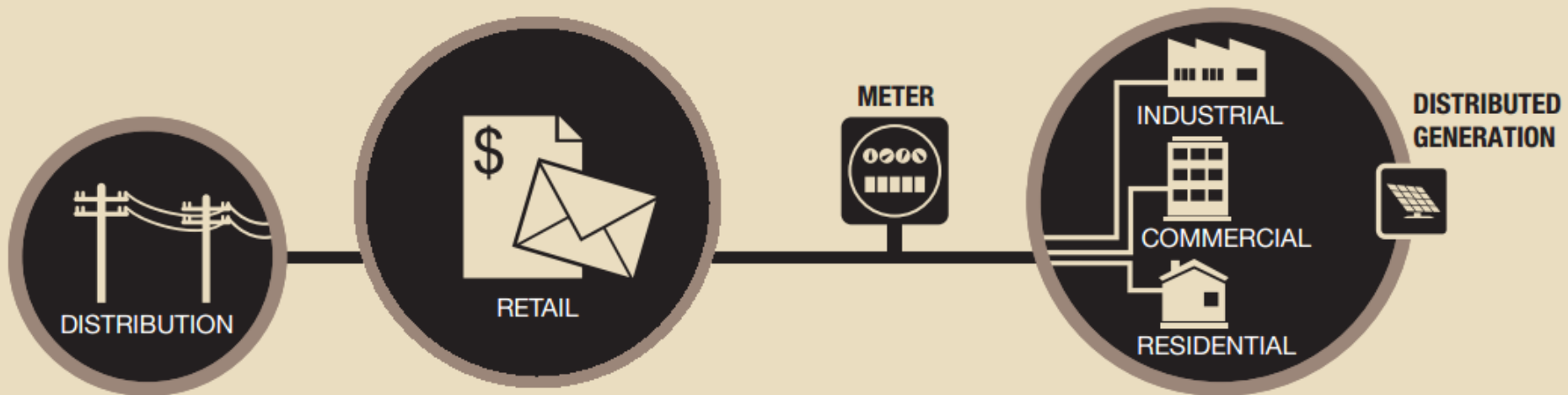


OR



Training

Multiple parties working on or around network
Need to ensure safety and accountability
Need to ensure consistency



What have we missed?

Other potential issues

Information gaps

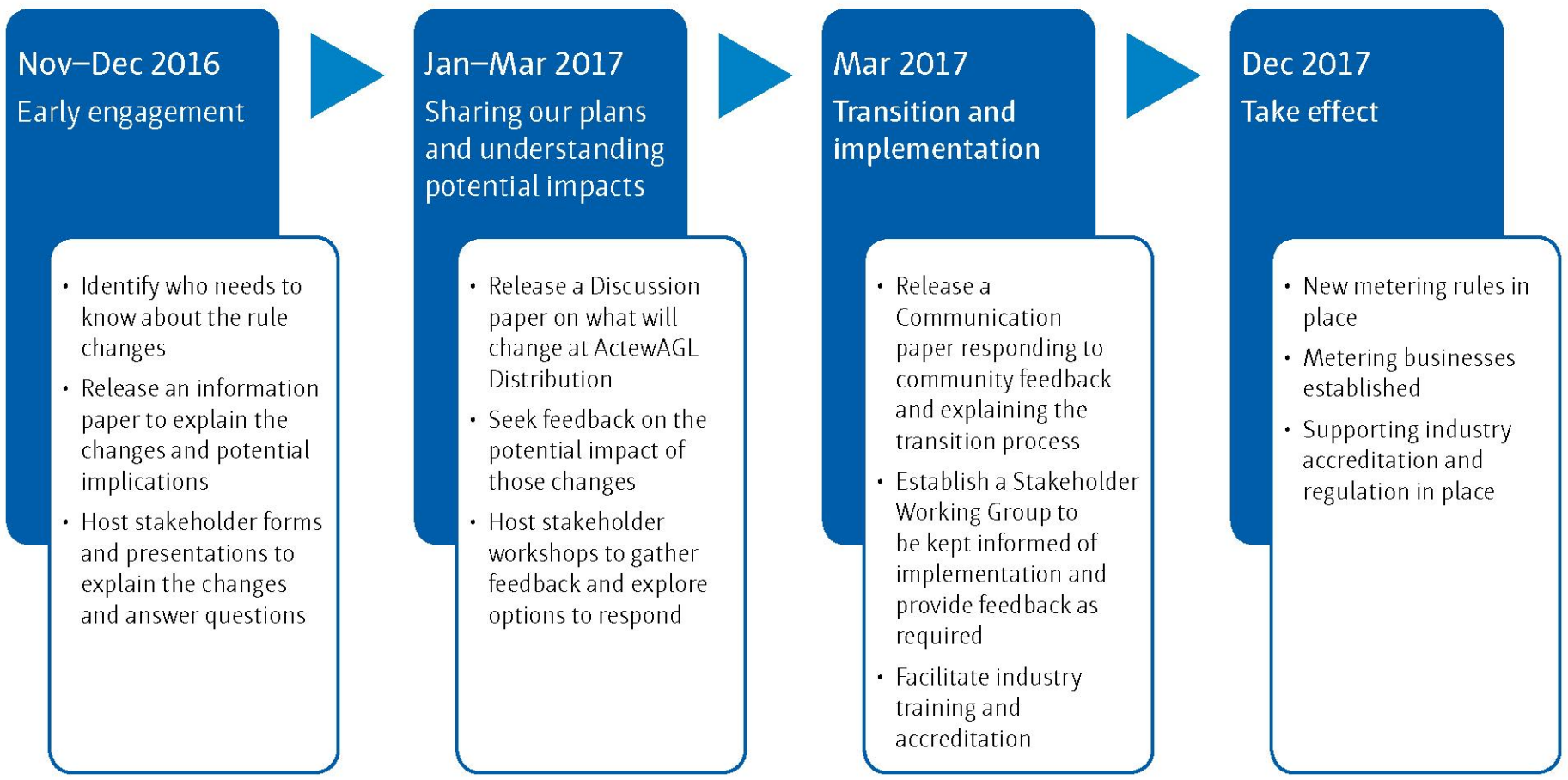
ACT specific complexities

We want your feedback

We have identified some of the impacts of the Power of Choice on our customers.

Are there other potential impacts we haven't thought of?

Do you need more information from us to understand the potential impacts?



Customer and stakeholder engagement

Queries and comments or to stay in touch

Email your contact details to
PowerofChoice@ActewAGL.com.au

www.actewagl.com.au/consumerengagement

