

### Attendees

- Evoenergy team
- ECRC members
- Observers from the Australian Energy Regulator and Consumer Challenge Panel

### Agenda

- Customer share
- Gas disconnections – new safety assessment findings
- GN26 Draft plan
- Introducing Emergency Solar Backstop capability in the ACT



NEXT MEETING | Thursday 12 June 2025 9:30am – 11:30am

### Outcomes and agreed next steps

A question was raised on Evoenergy’s policy treating strata common property as “customer” rather than “residential.” Evoenergy to provide an up in the next meeting.

### GN26 Draft plan - Overview of feedback on the draft five-year gas plan and demand forecast update

#### Overview of presentation

- Members were presented with key feedback themes on the draft plan which was released for public consultation from 3 March to 4 April 2025.
- Updates on gas demand forecasting were shared, including customer behaviour trends and modelling inputs.

#### Discussion and feedback

- Some members sought clarification on customer profile assumptions, ACT vs. NSW differences, and how forecasts account for government policy. There were questions about reversibility of disconnections, whether permanent disconnection costs could be absorbed.
- There were also queries about how Evoenergy is communicating disconnections, with a preference expressed for consistent messaging.
- A member asked whether the ACT Government had a position on abolishment. Although in attendance for an unrelated agenda item, the ACT Government representative contributed to the discussion, noting that its report findings broadly aligned with Evoenergy’s safety assessment.
- Members indicated they had further questions about disconnections, and Evoenergy noted these would be addressed at the next ECRC meeting.

Members also observed their support for the approach used to derive Evoenergy’s demand forecasts and expressed interest in better understanding the results for customer cohorts (e.g. renters, lower income households).

### 2025–26 electricity and gas prices / Large FiT update

- Lev Yulin outlined upcoming network charges (not final retail prices).
- Members suggested simplifying this information for customers to aid understanding.

### Network and community batteries

- Overview of types of batteries, storage role in the network, and trial feedback on safety and expenditure.
- Members asked about future plans and lessons from other DNSP trials.