

Session 11: Community forum summary

Session 11, 30 October 2025

- Share energy sector updates relevant to the GN26 review
- Share stakeholder feedback on Evoenergy's five-year gas plan
- Share update on the GN26 demand forecast.

Attendees

- 21 forum members
- 4 observers from Australian Energy Regulator and Consumer Challenge Panel
- · 8 Evoenergy staff

Presenters

- Megan Willcox, General Manager Economic Regulation
- Lev Yulin, Group Manager Regulatory Pricing and Analysis

Facilitator

Helen Leayr, Communication Link

Q&A: AEMC gas networks in transition review

The Forum was interested in the ability of customers who have temporarily disconnected to re-connect again and what the costs are associated with re-connection. One member suggested customers buying new gas appliances in NSW should be notified about the proposed future high costs of connecting to gas.

Q&A: Stakeholder feedback on our five-year gas plan

There was a discussion on what happens when AEMC changes its rules and the effect this has on the draft five-year gas plan. The Forum queried whether accelerated deprecation would still be explored as concerns about it were received in the public submissions.

The Forum was interested to know whether public submissions were received from universities, student accommodations and large apartment complexes as these groups often have gas heating. The Forum also queried whether homeowners will be required to permanently disconnect gas before selling their property and whether that is a part of forecasted changes.

A member expressed interest on data on the number of units or apartments approved before the gas ban took place in the ACT.

We received interest from some members about how they can get involved in the AEMC's rule change processes.

Q&A: Demand forecast update

The forum asked for an update on the low-interest rate loans offered by the ACT Government at the next session, to understand whether it has made a difference to the rate of electrification. This question was taken on notice, and a response will be provided ahead of session 12.

There was discussion about recent news regarding a reduced gas supply for NSW and VIC and whether this will impact the price of gas and associated gas purchasing decisions.

Next steps

- Update session 11 dashboard summary based on today's feedback
- Keep in touch via Slack
- Next session: 9 December 2025

